Transcript:

R - Researcher. U - User.

R: So, this is our app Game Plan. If you want this closer to you you can use the mouse to navigate or you could just touch on the screen it works fine. So I’m gonna give you some tasks and then ask you to try and complete it. No need to rush or anything. I’ll probably have this notebook out and take some notes. So while you’re doing these tasks we’d want you to think aloud and go through your process when you’re trying to do it. So for your first task, you know this is pretty much an app for planning with games and all that, so we want you to select a new game Call of Duty to be added to a vote for the group Warzone Squad.

U: Ok.

R: And then for sign in you could put something or not.

U: I’ll sign in. Uhh wait, how do I? Oh there. Ok, and add a game to the… ok that’s the game plan, right? So that's the calendar. Ok, click this. And event. Oh shoot, I don’t remember the time. Yeah, the thing of the… like, was it, Friday or something of the task I’m supposed to do?

R: The task?

U: Yeah.

R: Select the new game Call of Duty to add to the vote for group Warzone Squad.

U: Oh shoot. Ok. Oh, the select the game. Uh. I'm a little lost here, sorry I guess.

R: That’s ok.

U: Maybe this will… lets see if this works. No? Ok…

R: Let’s move on. Let's get to the next thing. So next we want you to start a one hour forty five minute game timer.

U: One hour forty five minute game timer. One hour… this scroll is pretty cool. Forty five… start. Ok.

R: Ok. For the next task we want you to create an event for the sixth of May and name it gaming day.

U: Gaming day sixth of May.

R: Alright. And then let's see. For this final task we want you to look and see if your friend Sarah is online and if so how long they have left to game.

U: Uh thirty six minutes I’m assuming? Oh there. Uhh… It doesn’t look like Sarah is online. Oh wait no, she is online she’s in thirty minutes in the game.

<Research briefly explains page inconsistency>

R: Alright, then you can explore some more with that, otherwise we can get on to some questions and whatnot.

U: Oh, it's the War- that makes more sense. The group Warzone Squad, and add vote to Call of Duty. That makes more sense, ok. Cool.

R: Alright, so Imma give you some open ended questions first and then afterwards I’ll give you this System Usability Scale questionnaire thing.

U: Yeah.

R: So, what possible features would you use in this app and why?

U: Uhh, like personally or like hypothetically?

R: Uhh, just personally.

U: Probably maybe the friends list I guess and game timer. Mostly the friends list because I have a few friends that play games and it would be nice to see what they’re doing and I guess a game timer would be great for making sure I don’t spend too long on a game or something. I don’t play games that much so I probably wouldn’t end up using a lot of the functionality.

R: Ok. I suppose this next question sort of relates to it. What features present in the app do you not plan to use and why?

U: I probably wouldn’t use event scheduling much if at all because most of the games I play are one player and less scheduled and if the games I do play are scheduled then there’s more “hop on” together sort of games. And the gaming group… I probably really won't use that because I don’t have a lot of gaming friends.

R: Wait sorry, you would or wouldn’t?

U: I probably wouldn’t use the gaming group because I don’t have a lot of friends that play games.

R: And then for the final open ended question, did you find any page in particular confusing or harder to navigate due to the layout or design?

U: I got kind of confused by the gaming group but the rest of it seems pretty decent. I think the gaming groups was kind of confusing because I didn’t really understand what the vote was for. Also there’s like gaming groups separate from the friends group, that’s also a good source of confusion.

R: Alright. And then last things last there’s this System Usability Scale for you to fill in. And then that’ll conclude this evaluation… Alright, and thank you for your participation and all that.

Task notes:

1. First went to calendar. Tried top part of button (?). Found later with exploration.
2. Completed with ease.
3. Completed with ease.
4. Completed with somewhat ease. (Confusion due to layout having incorrect info)

Open Ended Questions:

1. See what friends are doing. Friends and Game timer (for self)
2. No events - Singleplayer & sporadic schedule for gaming. Gaming group.
3. Gaming group is not great - What is it for?

SUS:

1. 2
2. 2
3. 4
4. 1
5. 4
6. 2
7. 5
8. 2
9. 4
10. 2

Score: 75